

FISCAL NOTE

SB 2642 - HB 2607

February 8, 2002

SUMMARY OF BILL: Provides consumers with certain rights and remedies when purchasing a computer by enacting the *Tennessee Computer Lemon Act of 2002*.

ESTIMATED FISCAL IMPACT:

**Increase State Expenditures - \$73,500 Recurring
\$7,000 One-Time**

Estimate assumes the need for one additional position and related expenses in the Department of Commerce and Insurance, Consumer Affairs Division, to implement the provisions of this bill as follows:

- increased enforcement actions required by the bill
- investigation of complaints
- involvement in litigation between consumers and manufacturers
- acting in an arbitration type of service instead of mediation
- method or system of registration in order to monitor certain computer devices

CERTIFICATION:

This is to duly certify that the information contained herein is true and correct to the best of my knowledge.



James A. Davenport, Executive Director

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